



## CounterPoint V7.5.17 (October 2009)

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### System

- **CentOS and RedHat Enterprise Linux 5 support**

CentOS and RedHat Enterprise Linux 5 are now supported operating systems for use with CounterPoint V7.5.17.

**NOTE:** The SQL Connection Option, which relies on Transoft U/SQL 3.1, is not compatible with Red Hat Enterprise Linux 5 or CentOS. Newer versions of Transoft U/SQL (i.e., 4.x or later) will not function with CounterPoint for Linux. You can continue to use the SQL Connection Option with older, supported versions of Red Hat Linux.

- **Pervasive PSQL v10**

CounterPoint now supports Pervasive PSQL v10, which is the latest version of the Pervasive data-management solution.

If you are installing a new CounterPoint system on a standalone computer, the Pervasive PSQL v10.10 Workstation Engine will be installed automatically when you install V7.5.17.

If you are updating from a previous version of CounterPoint, you can continue to use Pervasive.SQL v8.6 or PSQL v9, as they are stable and reliable database platforms that are fully compatible with CounterPoint V7.5.17. However, if you would like to upgrade to Pervasive PSQL v10, you can contact us at [pervasiveupgrade@radiantsystems.com](mailto:pervasiveupgrade@radiantsystems.com) to obtain an updated Pervasive license key.

**NOTE:** You will be charged a per-user fee to upgrade to Pervasive PSQL v10.

- **Transaction Manager**

This version of CounterPoint includes the **Transaction manager, (System > Transaction Manager)** which allows you to view, edit, and post a variety of transactions—including cash receipts, inventory adjustments, purchase requests, receivings, transfers, and so forth—from a single, centralized interface.

This feature simplifies the process of finding and posting transactions that may be preventing you from recalculating totals, performing

physical inventory or end-of-month procedures, or completing other maintenance tasks.

- **Viewing spooled and archived reports by date/time**

You can now sort spooled and archived reports by the date and time the reports were created, instead of by **Rpt #**. You can also enter a specific **Report date** to easily find reports that were created on that date.

- **Displaying messages when users log in**

You can now configure CounterPoint to display pop-up messages to each of your users when he or she logs in to the software. This feature allows you to automatically send your users reminders, announcements, or special instructions, such as “Don’t forget to tell customers about our after-Thanksgiving sale” or “Store meeting at 7:00 PM today.”

- **Tracking failed login attempts**

In this version, if you are using passwords, you can configure CounterPoint to record the number of failed login attempts for each user in the **SYSTEM.LOG** file. This feature allows you to easily track how many times each user has been unable to log in to CounterPoint.

- **Show current user on screen**

The name of the current user now appears on the main menu, if you are using the **Standard** menu style, and on the **Help > About** screen, regardless of which menu style you are using. This feature allows you to easily identify which user is currently logged in to CounterPoint on each workstation.

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## Accounting

- **QuickBooks 2009 (Windows)**

This version of CounterPoint includes a pre-defined export accounting interface for QuickBooks 2009. Interfaces for earlier versions of QuickBooks are still supported.

- **Sage BusinessWorks 2009**

This version includes a direct accounting interface for Sage BusinessWorks 2009. Direct interfaces for earlier versions of BusinessWorks are still supported.

- **MAS90 v4.2**

This version includes a direct interface to MAS90 v4.2. Direct interfaces for earlier versions of MAS90 are still supported.

**NOTE:** This feature was released in a V7.5.16 Service Pack.

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## Point of Sale

- **Changing an item's selling unit without changing its quantity**

In **Ticket Entry** and **Touchscreen Ticket Entry**, when you change the **Sell by** unit for a line item to an alternate unit, the **Qty** value is automatically updated to reflect the conversion factor for the alternate unit. For example, if you enter 1 **CAN** of soda on a line, and then change the **Sell by** unit for that line to **6PAK**, the **Qty** value is recalculated and changed to **.166** (i.e., 1/6).

In this version, you can configure CounterPoint to no longer automatically recalculate the **Qty** for a line when you change the **Sell by** unit for that line. So, in our example, when you change the **Sell by** unit for the soda to **6PAK**, the **Qty** value remains 1.

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## Inventory

- **Expanded vendor item cost break support**

CounterPoint V7.5.16 introduced the ability to define up to four quantity/cost break levels for each vendor item, which allowed you to use different per-unit cost values when purchasing specific quantities of each vendor item.

In this version, vendor cost breaks have been fully integrated into other areas of the software. For example, when you create a new item on the fly by copying an existing item, any vendor cost breaks that were defined for the original item are copied to the new vendor item record.

Similarly, when you import items using **Data Interchange > Inventory Import**, you can create cost breaks in the resulting vendor item records by specifying the fields in your import file that contain the quantity breaks and corresponding cost values for each item.

Also, when you change a vendor's **Currency**, the cost breaks for each associated vendor item are converted to the new currency automatically. Finally, the

Vendor Item List report now includes the cost breaks for each vendor item on the report.

- **User-defined price names**

In this version, you can assign a user-defined name to each standard price level you are using. This feature allows you to replace the standard field name (i.e., **Price-1**, **Price-2**, and so forth) for each price level with a meaningful designation, such as **RETAIL** or **WHLSALE**, which will appear on screen and on all reports in place of the standard name.

- **Filtering Ecommerce items on the Stock status report**

You can now choose to include only items that are designated as **Ecommerce** items on the **Stock Status** report. This feature allows you to easily review items that are available in your CPOnline store and to identify which of those items are out of stock.

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## Customers

- **Group customer changes utility**

This version of CounterPoint includes the **Group customer changes** utility, which allows you to update values in multiple customer records simultaneously. This feature allows you to easily make mass changes to customer information, without requiring you to modify numerous customer records individually.

For example, you can use the **Group customer changes** utility to change the **Tax code** for all customers in a particular **State** or to reassign all customers in a specific **Zip code** to a different one. You can also copy values from one customer record to a group of customer records.

- **Accessing customer notes from Cash receipts screen**

You can now display customer notes while your are creating or editing cash receipts transactions by pressing **F6** from the **Field number to change ?** prompt on the **Cash receipts** screen (**Customers > Cash receipts > Enter**). This feature allows you to easily review any pertinent, additional information about a customer for whom you are entering a cash receipt, without requiring you to access the **Customers** screen (**Customers > Customers**).

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## Purchasing

- **Expanded vendor item cost break support**

CounterPoint V7.5.16 introduced the ability to define up to four quantity/cost break levels for each vendor item, which allowed you to use different per-unit cost values when purchasing specific quantities of each vendor item.

In this version, vendor item cost breaks have been fully integrated into other areas of the software. For example, you can now configure CounterPoint to consider cost breaks for vendor items when calculating costs for return to vendor transactions.

Also, when you import purchase orders using **Data Interchange > Import purchase orders** and you choose to calculate, rather than import, costs, CounterPoint now uses the defined quantity/cost breaks for each vendor item.

Finally, when you post purchasing adjustments, CounterPoint will not update the cost values for the corresponding vendor items if they include cost breaks and the new cost would be equal to or less than the first cost break.

- **Purchasing Advice replenishment adjustments for QOH/MAX**

Previously, when you generated purchasing advice using the **Replenishment** calculation method, CounterPoint simply suggested ordering the quantity that had been sold during the specified period for each item you included on the PURCHASING ADVICE report.

In this version, when you select the **Replenishment** option from the **Calculation method** field, you can now choose to consider the current quantity on hand and/or the defined maximum quantity (or model stock, for gridded items) for each item and adjust the suggested quantity accordingly.

This feature allows you to generate more accurate purchasing advice and helps to ensure that you do not order more of an item than you actually need to replenish your stock to appropriate levels.

**NOTE:** This feature will be released in an upcoming V7.5.17 Service Pack.

- **Printing original purchase requests from Received PO History**

In **Purchasing > Batch printing**, you can now select a single purchase order or a range of purchase orders from **Received PO History** and reproduce the original purchase request(s).

**NOTE:** Allocated purchase requests cannot be reproduced in their original form. Instead, a single purchase request will be printed for each location to which an allocated, separate purchase request was allocated. Further allocated, merged purchase requests that you reprint will not include allocation information.

Further, grid information for gridded items cannot be reproduced on purchase requests that are printed from history. Instead, each color/size combination will appear on a reprinted purchase request as if it had originally been entered on a separate line.

## Credit Cards

- **Credit card error logging**

You can now configure CounterPoint to record each error that occurs during credit card transactions—including the date and time of the transaction, the ticket number, register, amount, and error message—to the **LOGERR.LOG** file. This feature allows you to easily review and track credit card errors, which can assist in troubleshooting.

- **Support for partial authorizations and reversals**

To better support prepaid credit and debit cards, CounterPoint can now obtain an authorization for an amount that is less than the amount due for a ticket or order via CPGateway or CPDialup.

For example, if the **Total** for a ticket is \$30.00 and the customer presents a prepaid credit card with a balance of \$25.00, CounterPoint will obtain an authorization for \$25.00, and then prompt the user to tender an additional payment for the remaining amount due.

In addition, CounterPoint now also supports full reversals of credit card authorizations, allowing authorized credit and debit card payments to be deleted from a ticket or order before the document is complete.

**NOTE:** This feature will be released in an upcoming V7.5.17 Service Pack.

- **Using card identification services without address verification**

Previously, you could not use card verification services (i.e., CVV2/CVC2/CID) if you were not also using address verification (i.e., AVS/AAV). This requirement meant that you had to verify a customer's address in order to verify the security digits on the back of the customer's credit card.

In this version, you can enable card verification services on the **Draft capture** screen (**Setup > Point of Sale > Stores > Draft capture**) without first enabling address verification, allowing you to verify each credit card's security digits without requesting the customer's address.

**NOTE:** This feature is available for all processors and card types.

- **Requiring ZIP Code only for address verification**

Previously, if you enabled address verification services (i.e., AVS/AAV), you were required to supply a street address and ZIP Code to authorize each manually-entered credit card transaction. In this version, you can configure CounterPoint to require only a ZIP Code for

address verification purposes.

**NOTE:** This feature is available for all processors and card types.

- **Support for VeriFone MX 800 payment terminals**

This version of CounterPoint supports the VeriFone MX800 series of payment terminals for credit and debit card processing in **Ticket Entry** and **Touchscreen Ticket Entry**.

Refer to [Credit Cards](#) in the CounterPoint Electronic Documentation for more information about configuring a VeriFone MX 800 series payment terminal for use with CounterPoint.

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## Multi-Site

- **Credit card information no longer included in transmission files**

To comply with the PCI DSS certification requirements, Multi-Site transmission files no longer automatically include credit card numbers. By default, encrypted credit card information is available in ticket history only on the Satellite at which each ticket originated.

If your Satellites communicate with the Hub via VPN connections, you can still transmit encrypted credit card numbers and remain PCI DSS compliant by enabling the **Xmit card info** option in **Setup > Multi-Site > Control**.

**NOTE:** Enabling the transmission of encrypted credit card numbers over a non-secure connection violates PCI DSS compliance requirements.

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## Order Entry Option

- **Changing an item's selling unit without changing its quantity**

In **Order Entry**, when you change the **Sell by** unit for a line item to an alternate unit, the **Qty** value is automatically updated to reflect the conversion factor for the alternate unit. For example, if you enter 1 **CAN** of soda on a line, and then change the **Sell by** unit for that line to **6PAK**, the **Qty** value is recalculated and changed to .166 (i.e., 1/6).

In this version, you can configure CounterPoint to no longer automatically recalculate the **Qty** for a line when you change the **Sell by** unit for that line. So, in our example, when you change the **Sell by** unit for the soda to **6PAK**, the **Qty** value remains 1.

