

DATA SECURITY Bulletin



Radiant is pleased to provide our retail customers with a recommendation for a 3rd party PCI compliance solution provider

There have been many discussions about the difference between data security and PCI-DSS compliance. Data security is an ongoing endeavor to manage technology, environments, and processes to keep sensitive information safe. Compliance is the point in time when the customer submits proof to their processor that they have met PCI-DSS requirements. This proof includes submitting a Self Assessment Questionnaire (SAQ) and submitting to quarterly network scans. While much of Radiant's communication focuses on improvement of overall data security, achieving PCI-DSS compliance is very important as well. Achieving PCI-DSS compliance helps customers understand how to better secure their data, implement pertinent security policies, and, of course, avoid fines from credit processors. In addition, all customers, regardless of business size or number of credit transactions processed, have been required to be PCI-DSS compliant since 2006. Some processors are now beginning to enforce that their customers actually validate this compliance and are also offering services through 3rd party PCI compliance solution providers.

Radiant is pleased to provide our retail customers with a recommendation for a 3rd party PCI compliance solution provider, ControlScan, to help them complete the PCI certification process. It is important to note that Radiant is receiving no financial benefit for any services that customers purchase from ControlScan and our customers are not required to use them. However we do feel that ControlScan offers many benefits for our retail customers that they will not get with many other providers:

- They focus solely on PCI compliance of Level 4 merchants
- They have a comprehensive program that allows customers to work through the SAQ at their own pace
- They will work with Radiant to customize the ControlScan SAQ portal with specific help text related to CounterPoint to help customers complete the SAQ more efficiently
- They will work with Radiant to conduct additional educational sessions as necessary via webinar
- They are an approved scanning vendor (ASV) and can provide network scans every 60 days that go above and beyond the required quarterly scans
- They have a 5x12 help desk with real time agents specializing in assisting small business owners through the PCI process
- They have a wealth of PCI educational material

In July, the first communication to the CounterPoint customer base will be sent from ControlScan explaining the service and providing an ability for a customer to sign up for the service. This email will have a Radiant logo so customers know it has been approved by Radiant and will contain a

link to a [website](#) specific to Radiant customers explaining the program with video tutorials, PCI FAQ's, and the ability to sign up for the service.

Please be assured that Radiant continues to value the privacy of our customers and does not make it a practice to share their contact information with the public. We feel strongly that the services like those offered by Control Scan are essential to keeping our customers secure and want to make sure they are aware of these services that are available to them. Please be assured that these emails will be brief and relate only to PCI compliance. At any time, a customer will have the ability to opt out of receiving emails from Control Scan.

Additional information about ControlScan was presented in our June Retail Partner Data Security Webinar and can be found [here](#). In addition, you can learn more about ControlScan at www.controlscan.com, or contact them directly at radiantsystems@controlscan.com and mention that you are a Radiant Retail partner. We are excited about this program and feel it will provide value to our customers. If you have additional questions, please email us at datasecurity@radiantsystems.com.